

Nagios Log Server - Administration Page Fails To Display

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Problem Description

When you click the Administration menu the page fails to load and you receive a HTTP 500 error.

Editing Files

In this article you will be required to edit files. This documentation will use the `vi` text editor. When using the `vi` editor:

- To make changes press `i` on the keyboard first to enter insert mode
- Press `Esc` to exit insert mode
- When you have finished, save the changes in `vi` by typing `:wq` and press Enter

Resolution

In larger deployments of Log Server, PHP needs the `memory_limit` increased from the default of 128M. This needs to be performed on all Log Server nodes. The following steps will increase the value to 512M.

Establish a terminal session to each Log Server node as a root user.

This change needs to be made to your `php.ini` file, to determine the location of this file execute the following command:

```
find /etc -name php.ini
```

If there are multiple results then the one in the `apache` directory is the one that needs changing.

Edit the file and make the following change:

```
memory_limit = 512M
```

Once the change has been made you will have to restart Apache for the changes to take effect using one of the commands below:

RHEL 6 | CentOS 6

```
service httpd restart
```

RHEL 7 | CentOS 7

```
systemctl restart httpd.service
```

Ubuntu 14

```
service apache2 restart
```

Debian | Ubuntu 16/18

```
systemctl restart apache2.service
```

Once the service has restarted, the Administration page will be accessible. If the problem persists, please increase the value again.

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Posted by: **tlea** - Thu, Jan 21, 2016 at 7:50 PM. This article has been viewed 1946 times.

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