

Nagios XI - Resolving "Cannot connect to database" Error - Core Config Manager

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Problem Description

You can access the Nagios XI interface, but can't seem to access the Core Configuration Manager.

Resolving The Problem

Access the **Admin >Reset Security Credentials** page and reset the subsystem credentials.

Run the following command from the shell:

```
touch /usr/local/nagiosxi/html/config.inc.php
```

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Posted by: tlea - Mon, Jan 25, 2016 at 10:15 PM. This article has been viewed 4188 times.

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