

Nagios XI - Upgrade errors - root.crontab.orig: cannot overwrite existing file

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Problem Description

When upgrading Nagios XI, the upgrade may fail with the error:

The following error message is produced:

```
root.crontab.orig: cannot overwrite existing file
```

This problem generally occurs when there are leftover files from previous upgrades.

Resolving The Problem

This problem can be eliminated by running the following command:

```
cat /dev/null > /tmp/nagiosxi/uninstall-crontab-root
```

After this you can proceed to run the upgrade script again.

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Posted by: tlea - Tue, Jan 26, 2016 at 12:23 AM. This article has been viewed 560 times.

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