

Nagios XI - Core Configuration Mananger Display Issues

Article Number: 163 | Rating: Unrated | Last Updated: Mon, Feb 22, 2016 at 7:39 PM

Problem Description

When using Core Configuration Manager (CCM), the interface does not work as expected, it does not appear to display correctly and generally it feels like there is a bug.

Explanation

Most of these are related to the web browsers implementation of JavaScript. If possible, use a browser that more closely implements the ECMAScript Language Specification.

A quick way to see if this is the problem is to see if you experience the same issue using another web browser.

Resolving The Problem

In the event of the the Core Config Manager not visible or components missing from the page, this generally relates to a proxy and the following steps may resolve this issue:

```
pear config-set http_proxy http://proxy:port
```

Make sure to change proxy:port to match your proxy server, example:

```
pear config-set http_proxy http://192.168.44.20:8080
```

Then execute the following:

```
pear install HTML_Template_IT
```

After performing these steps go back to CCM and see if it works.

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Posted by: tlea - Tue, Jan 26, 2016 at 6:29 PM. This article has been viewed 510 times.

Online URL: <https://support.nagios.com/kb/article/nagios-xi-core-configuration-mananger-display-issues-163.html>

