

Nagios XI - Login Screen Keeps Redirecting To Itself

Article Number: 173 | Rating: Unrated | Last Updated: Mon, Feb 22, 2016 at 7:32 PM

Problem Description

The web browser keeps redirecting to the login screen even after entering login credentials. This has been noticed in Internet Explorer.

Explanation

Nagios XI uses cookies to save session state. These cookies are set to expire after 30 minutes. If the time on the Nagios XI server is incorrect, the cookies returned to the client's browser might appear to be expired due to the time difference between the client's computer and the Nagios XI server.

Resolving The Problem

Fix the time on the Nagios XI server to ensure it is correct as per this guide:

[Documentation - Changing The System Time](#)

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Posted by: **tlea** - Wed, Jan 27, 2016 at 4:53 PM. This article has been viewed 3892 times.

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