

Nagios XI - Host Still Visible After Deletion (Ghost Hosts)

Article Number: 27 | Rating: 1/5 from 1 votes | Last Updated: Tue, Dec 18, 2018 at 5:15 PM

Host Still Visible After Deletion (Ghost Hosts)

You have successfully deleted a host and all of its services from the Core Config Manager, but you are still seeing it the web UI.

Possible Causes

It is possible that you have multiple instances of nagios running or you have so called "ghost" hosts or services.

In order to check for multiple instances of nagios, run the following command from the command line:

```
ps -ef | head -1 && ps -ef | grep bin/nagios
```

You will see something like this:

UID	PID	PPID	C	STIME	TTY	TIME	CMD
nagios	3828	1	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios -d /usr/local/nagios/etc/nagios.cfg
nagios	3830	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios --worker /usr/local/nagios/var/rw/nagios.qh
nagios	3831	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios --worker /usr/local/nagios/var/rw/nagios.qh
nagios	3832	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios --worker /usr/local/nagios/var/rw/nagios.qh
nagios	3833	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios --worker /usr/local/nagios/var/rw/nagios.qh
nagios	3834	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios --worker /usr/local/nagios/var/rw/nagios.qh
nagios	3835	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios --worker /usr/local/nagios/var/rw/nagios.qh
nagios	3840	3828	0	19:00	?	00:00:00	/usr/local/nagios/bin/nagios -d /usr/local/nagios/etc/nagios.cfg
root	6050	1785	0	19:05	pts/0	00:00:00	grep bin/nagios

In the example above, there are no multiple instances of nagios running as there is only one "main" process with PID=3828 and the rest of them are "child" processes that spun from this "parent" (PPID=3828).

If there are no multiple instances of nagios running on the Nagios XI server it is possible that you have "ghost" hosts or services. Ghosts are caused by a config file that for some reason is "left behind" after deleting the host and its services in the Core Config Manager.

Note: This problem was more common with some of the older versions of Nagios XI. The issue is rarely seen in the newer version of XI, so if you are running an old version of Nagios XI (prior to 2014x), it would be a good idea to upgrade to the latest.

Possible Solutions

In order to resolve the issue with the multiple instances of nagios, run the following commands in the command line:

RHEL 6 | CentOS 6 | Oracle Linux 6 | Ubuntu 14

```
service nagios stop
killall nagios
service nagios start
```

RHEL 7 | CentOS 7 | Oracle Linux 7 | Debian | Ubuntu 16/18

```
systemctl stop nagios.service
killall nagios
systemctl start nagios.service
```

In case you have a "ghost" issue, go to the Core Config Manager > Tools > Config File Management, use the **Write Configs** button to manually write out the configuration data to file. Then use the **Verify Files** button to test configuration. If it verifies, go ahead and restart Nagios.

If by chance the host and all of its services are completely deleted in the Core Config Manager, and the actual host config file is still there after using the Write Configs button, then go ahead and delete the config file manually. The files will be located in the following directories:

```
/usr/local/nagios/etc/hosts
/usr/local/nagios/etc/services
```

Example: to delete a "ghost" host, go to the "hosts" directory:

```
cd /usr/local/nagios/etc/hosts
```

Run the following command to view the configs sorted by modification time (the oldest files will be on the bottom):

```
ls -lt
```

Hint: If you notice a configuration file with an old timestamp (file that is not being updated), it is possible this is a "ghost" host. To remove the config file run:

```
rm -f <ghost config>
```

Another, much easier way to resolve "ghost" host/services issues is to delete all host/service configuration files and then apply configuration.

- Go to the Core Config Manager
- Tools > Config File Management (*in older versions of XI it may be under the heading "Write Config Files"*)
- Click on Write Configs and Verify Files to check for config errors
- If you don't have any errors, click on Delete to remove all host and service configuration files.
- Next, apply configuration. The configs will be recreated with whatever is in the database.

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Posted by: **Imiltchev** - Tue, Jan 27, 2015 at 1:05 PM. This article has been viewed 2469 times.

Online URL: <https://support.nagios.com/kb/article/nagios-xi-host-still-visible-after-deletion-ghost-hosts-27.html>