

# Nagios XI - Understanding Notification Escalations

Article Number: 274 | Rating: 1/5 from 1 votes | Last Updated: Wed, Feb 17, 2016 at 7:40 PM

## Understanding Notification Escalations

This document describes how to set up host and service escalations in Nagios XI. Escalations are triggered when a configurable amount of notifications have been sent out for a given host or service problem. During an escalation, notifications are sent to another set of contacts so as to automatically “escalate” the issue to another level of support. Escalations provide a means to ensure that the right people are notified of the right issues at the right times.

[Documentation - Understanding Notification Escalations](#)

## Final Thoughts

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<http://support.nagios.com/forum/>

Posted by: **tlea** - Thu, Jan 28, 2016 at 6:56 PM. This article has been viewed 1709 times.

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