

Nagios Log Server - Waiting For Database Startup

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Problem Description

After rebooting one of your Nagios Log Server (NLS) instances you receive the following message on the NLS web page:

```
Waiting for Database Startup
It looks like your local elasticsearch service is starting.

Why am I getting this error?
Elasticsearch can take a while to start up because of it's indexing. This may take a few seconds.

This page will refresh automatically after 5 seconds ...
```

However after waiting a few minutes the message persists.

When you look at the `/var/log/logstash/logstash.log` file you see messages similar to:

```
[2016-08-31 16:23:18,420][INFO ][discovery.zen                ] [6a7ce4ea-elb9-47a1-af18-1c4d47243d20] failed to send join request to maste
[[636f559a-1fd5-4158-9dee-92e1a8403a1e][GkzwBa-QTHCOkiuoWgmR8Q][localhost][inet[/127.0.0.1:9300]]{max_local_storage_nodes=1}},
reason [RemoteTransportException[[6a7ce4ea-elb9-47a1-af18-1c4d47243d20][inet[/127.0.0.1:9300]]{internal:discovery/zen/join}];
nested: ElasticsearchIllegalStateException[Node [[6a7ce4ea-elb9-47a1-af18-1c4d47243d20][0XjhXD2VRp6K3k8Eq4UD1Q][sa585]
[inet[/172.27.164.109:9300]]{max_local_storage_nodes=1}] not master for join request from [[6a7ce4ea-elb9-47a1-af18-1c4d47243d20]
[0XjhXD2VRp6K3k8Eq4UD1Q][sa585][inet[/172.27.164.109:9300]]{max_local_storage_nodes=1}]]; ], tried [3] times
```

Resolution

When this problem is experienced the solution is to reboot **ALL** of the NLS instances in the cluster. This requires rebooting the entire operating system, not just some of the services on the server.

After rebooting **ALL** of the NLS instances in the cluster the problem will be resolved.

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

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