

Nagios XI - Installing XI Fails To Install Dependency pymssql

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Problem Description

When trying to install Nagios XI it fails with the following error:

```
--> Processing Dependency: pymssql for package: nagiosxi-deps-2012r2.9-1.noarch
--> Finished Dependency Resolution
Error: Package: nagiosxi-deps-2012r2.9-1.noarch (/nagiosxi-deps-2012r2.9-1.noarch)
        Requires: pymssql
        You could try using --skip-broken to work around the problem
        You could try running: rpm -Va --nofiles --nodigest
RESULT=1

=====
INSTALLATION ERROR!
=====

Installation step failed - exiting.
Check for error messages in the install log (install.log).

If you require assistance in resolving the issue, please include install.log
in your communications with Nagios XI technical support.

The script that failed was: './l-prereqs'
```

Some of the original packages are not available through the standard repositories any more. To resolve the problem you need to add the Nagios Repository to the yum package manager.

Add Nagios Repository

There are different steps depending on your operating system, please refer to the following website for specific instructions:

[Nagios Repositories](#)

Once making these changes you will be able to re-run the `fullinstall` script to install Nagios XI.

Final Thoughts

For any support related questions please visit the [Nagios Support Forums](#) at:

<http://support.nagios.com/forum/>

Online URL: <https://support.nagios.com/kb/article/nagios-xi-installing-xi-fails-to-install-dependency-pymssql-555.html>