

Slack Notifications Stopped Working

Article Number: 868 | Rating: 5/5 from 1 votes | Last Updated: Wed, Mar 18, 2020 at 10:21 AM

Slack Notifications Stopped Working

If Slack integration with Nagios XI stopped working for you with an error similar to the one below:

```
500 Can't connect to iaitdepartment.slack.com:443 (SSL connect attempt failed with unknown errorerror:14077410:SSL routines:SSL23_GET_SERVE
```

this means that most likely you are using CentOS/RHEL 6 and older versions of TLS (v1.0 or 1.1).

The Slack announcement was made here:

<https://api.slack.com/changelog/2019-07-deprecate-early-tls-versions>

This issue will impact most CentOS/RHEL 6 users as it doesn't appear that the Perl packages available from official repos are able to use SNI in secure connections.

A quick work around would be to be to install NCPA on another machine(CentOS/RHEL 7 for example that have updated Perl packages) along with a copy of the slack_nagios.pl plugin

```
$USER1$ /check_ncpa.py -H CENTOS7MACHINE -t 'TOKEN' -M 'plugins/slack_nagios.pl' -q 'args=-field slack_channel="#hosts" -field HOSTALIAS="$H
```

```
$USER1$ /check_ncpa.py -H CENTOS7MACHINE -t 'TOKEN' -M 'plugins/slack_nagios.pl' -q 'args=-field slack_channel="#services" -field HOSTALIAS="
```

Configuring the Slack plugin: <https://assets.nagios.com/downloads/nagiosxi/docs/Integrating-Slack-With-Nagios-XI.pdf>

NCPA install and documentation: <https://www.nagios.org/ncpa/>

How to run third party scripts with NCPA: <https://support.nagios.com/kb/article/nagios-xi-using-scripts-plugins-with-ncpa-722.html>

Posted by: **Imiltchev** - Wed, Mar 18, 2020 at 10:20 AM. This article has been viewed 765 times.

Online URL: <https://support.nagios.com/kb/article/slack-notifications-stopped-working-868.html>